

User Guide for AZConnect

Intermediaries online service portal

5-March-2026

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Welcome to AZConnect, the online service portal for intermediaries to access Allianz Quote & Buy journeys. This guide will help you understand how to use AZConnect effectively.

1. Logging into AZConnect

1.1 Account Set Up

Welcome Email: When you join AZConnect, you'll receive a welcome email. This email will contain your User ID and a link to set up your password.

Password Rules: Make sure your password meets these rules:

- At least 10 characters long
- Must have one uppercase letter.
- Must have one lowercase letter.
- Must include one number (0-9)
- Must contain one special character (! @ # \$ % ^ & *)

Quotation Dashboard: After setting your password, you will be directed to the Quotation Dashboard automatically.

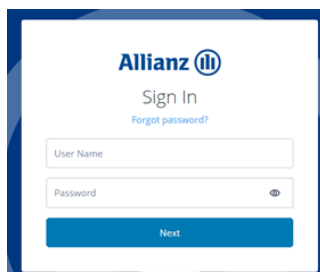
Additional Email

You will receive a second email that includes:

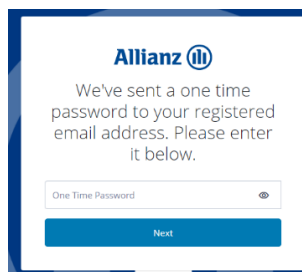
- A link to reset your password (in case you forget it)
- The AZConnect URL (the web address to access the portal)
- Contact information for support.

1.2 Login

- a. Visit Allianz Corporate Website <https://www.allianz.sg/>
- b. Select 'Intermediary Login'
- c. Select 'Intermediary'
- d. Enter User ID and Password
- e. Two-Factor Authentication (2FA): After entering your User ID and password, an email One-Time Password (OTP) will be sent to your registered email address for further verification.
- f. Enter OTP sent to you registered email address.
- g. Click "Log In" button.



The image shows the Allianz Sign In form. At the top is the Allianz logo. Below it is the text "Sign In" and a link "Forgot password?". There are two input fields: "User Name" and "Password". The "Password" field has a small eye icon to its right. At the bottom is a blue "Next" button.



The image shows the Allianz One Time Password form. At the top is the Allianz logo. Below it is the text "We've sent a one time password to your registered email address. Please enter it below." There is one input field labeled "One Time Password" with a small eye icon to its right. At the bottom is a blue "Next" button.

2. Quotation Page

When you log in to AZConnect and begin your Quote & Buy journey, the Quotation page is where you start. This page provides access to a range of insurance products, as follows:

- **Allianz Motor Protect**
- **Allianz Commercial Motor Protect**
- **Allianz Travel Protect**
- **Allianz Cancer Protect**
- **Allianz Home Protect**
- **Allianz Hospital Income Protect**
- **Allianz Accident Protect Plus**
- **Allianz SME Protect**
- **Allianz Cyber360 Protect**

Allianz Allianz Policy Management Portal [Home](#) [Dashboard](#) [Policy search](#) [Policy document](#)

Quotation

- Allianz Motor Protect
- Allianz Commercial Motor Protect
- Allianz Travel Protect
- Allianz Cancer Protect
- Allianz Home Protect
- Allianz Hospital Income Protect
- Allianz Accident Protect Plus
- Allianz SME Protect
- Allianz Cyber360 Protect

AZConnect Navigator

FAQ Hub

What's New!

Allianz Motor Protect
→ CREATE QUOTE

Allianz Commercial Motor Protect
→ CREATE QUOTE

Allianz Travel Protect
→ CREATE QUOTE

Allianz Cancer Protect
→ CREATE QUOTE

Allianz Home Protect
→ CREATE QUOTE

Allianz Hospital Income Protect
→ CREATE QUOTE

The **Quotation** page serves **2** main purposes:

- 1) Generating Quotes
- 2) Search and view existing quotes on:
 - a. Top Navigation Bar – Policy Search
 - b. Top Navigation Bar – Dashboard (only for Motor Protect, Electric Motor Protect, Commercial Motor)

2.1 Generate a Quote

Start the Quote and Buy Process:

- Click on 'CREATE QUOTE' for the relevant product category.

The screenshot shows the Allianz Policy Management Portal. At the top, there is a navigation bar with the Allianz logo, 'Allianz Policy Management Portal', and links for 'Home', 'Dashboard', 'Policy search', and 'Policy document'. On the left, a 'Quotation' sidebar lists various insurance products: Allianz Motor Protect, Allianz Commercial Motor Protect, Allianz Travel Protect, Allianz Cancer Protect, Allianz Home Protect, Allianz Hospital Income Protect, Allianz Accident Protect Plus, Allianz SME Protect, and Allianz Cyber360 Protect. Below the sidebar are four product cards, each with an image and a 'CREATE QUOTE' button: Allianz Motor Protect (family in a car), Allianz Commercial Motor Protect (driver in a truck), Allianz Travel Protect (woman on a scooter), and Allianz Cancer Protect (doctor and patient). Two more product cards are partially visible at the bottom: Allianz Home Protect (family moving) and Allianz Hospital Income Protect (doctor and patient).

2.2 Search & Viewing Existing Quotes on the Quotation Dashboard (for Motor)

When you select the "Policy Management," you'll be directed to a new tab where you can retrieve your motor quote and proceed to edit or issue a policy (detailed steps in section 3.3)

2.3 Search & Viewing Existing Quotes on the Quotation Dashboard (for Cancer, Home, Hospital, Accident Protect)

When you select the "Quotation Dashboard," you'll be directed to a new tab where you can perform various actions for all products except "Motor Protect", "Travel Protect" and "Smart SME."

2.3.1 Quick Search

Use the quick search function on the dashboard to find a quote by entering the quote reference number.

The screenshot shows the Allianz dashboard with a 'Quick Search' section. It features a search bar labeled 'Policy or Quote Number' with a 'Search' button. Below the search bar, there are four product categories represented by icons and text: Allianz Accident Protect, Allianz Cancer Protect, Allianz Contractors' All Risks Insurance, and Allianz Electronics Equipment Insurance. A large downward arrow points from the search bar to a box labeled 'Quick Search using quote'.

2.3.2 Search Panel

- a. The search panel offers 2 types of searches:
- b. General: Similar to the quick search, it allows you to find quotes quickly.

The screenshot shows the Allianz Search Panel. At the top, there is a navigation bar with the Allianz logo, 'Dashboard', 'Search', and 'Logout'. Below this, the page title is 'Search Find existing policies'. There are two tabs: 'General' (selected) and 'Structured'. A large text input field is labeled 'Policy or Quote Number'. Below the input field is a blue 'Search' button.

- c. Structured: This comprehensive search provides more options, including searching by product types, statuses, and dates.

The screenshot shows the Allianz Search Panel in the 'Structured' search mode. It features a navigation bar with the Allianz logo, 'Dashboard', 'Search', and 'Logout'. The page title is 'Search Find existing policies'. There are two tabs: 'General' and 'Structured' (selected). The search form includes several fields: 'Product' (dropdown), 'Stage' (dropdown), 'Status' (dropdown), 'Term Start From', 'Term Start To', 'Term End From', 'Term End To', 'Modified From', and 'Modified To' (all date inputs), and an 'Account' text input. There is also a checkbox labeled 'Include Abandoned'. A blue 'Search' button is located at the bottom.

2.3.3 View Recent Quotes

- a. At the bottom of the dashboard, you'll find a list of recent quotes, with the most recent ones at the top.
- b. The header bar allows you to sort quotes based on different criteria such as keyword.

Policy Number	Quote Reference	Product	Term Start	Term End	Stage	Status
P000002672	Q000002672	Allianz Accident Protect	13/08/2021	12/08/2022	New Business	Draft
P000002671	Q000002671	Allianz Accident Protect	13/08/2021	12/08/2022	New Business	Draft
P000002658	Q000002658	Allianz Contractors' All Risks Insurance	11/08/2021	10/02/2022	New Business	Issued

3. Retail Motor Quick Quote (STP) and Policy Issuance

3.1 Steps to Issue Policy

- a. Choose Product: Choose a product category & type
- b. Start Quote: Click 'Create Quote'
- c. Person details: Enter driver details
- d. Vehicle details: Select your vehicle
- e. Package selection: Select the Plan (TPO, TPFT, Comprehensive), additional coverages if any and select the Period of Insurance
- f. Personal Information: Enter policy holder information
- g. Payment: Make payment using card (or credit terms for eligible intermediaries)
- h. Confirmation: Get the policy number and download the CI (Certificate of Insurance)

**Comprehensive Step-by-Step Guide Below*

The screenshot shows the Allianz Motor Protect Expert website interface. At the top left is the Allianz logo and the text "Allianz Motor Protect Expert | Allianz Insurance Singapore". At the top right is the email address "darren.tay@allianz.sg". The main content area is titled "Create quote" and contains the instruction "Please choose your vehicle type". Below this is a dropdown menu labeled "Vehicle type" with "Car" selected. On the left side, there is a vertical navigation menu with steps: "New offer" (selected), "Driver details", "Car details", "Quote", "Additional details", "Payment", and "Confirmation". A blue "Next" button is located at the bottom right of the page.

3.2 Save a Quote

3.2.1 Person Details

Choose "Individual" or "Company" as the policyholder type.

If "Individual":

The screenshot shows a navigation menu on the left with steps: New offer, Person details (selected), Vehicle details, Package selection, Personal information, Payment, and Confirmation. The main form is titled "Who is the policyholder?" and has two options: "Individual" (selected and highlighted with a red box) and "Company". Below this is the "Policyholder information" section with a "Gender" dropdown menu set to "Female" and a "Date of birth" field set to "05/09/2000". The "Is the policyholder the main driver?" section has two radio buttons, "Yes" (selected) and "No".

If "Company":

The screenshot shows the same navigation menu. The main form is titled "Who is the policyholder?" and has two options: "Individual" and "Company" (selected and highlighted with a red box). Below this is the "Legal person policyholder details" section with a "Unique Entity Number (UEN)" field containing "Q2309051245" and a "Company name" field containing "Company test".

Next Step: Main Driver Details:

Please tell us more about the main driver

Driving experience (years)

5

Number of claims in the past 3 years

1

Claim amount (SGD)

1500

No claim discount (NCD)

0%

Demerit point free? (Be rewarded for safe driving)

No

Add Named Drivers: You can add up to 6 named drivers.

Named driver information → **1st Named Driver**

None Named driver

Named driver 1

Gender: Female
Date of birth: 05/09/2000
Driving experience (years): 5
Number of claims in the past 3 years: 0

+ Add new driver → **Named Drivers 2 to 6**

If you're insuring a new vehicle and do not have your car registration number yet, please contact us at:
Hotline: 1800 222 1818 (Local) | +65 6222 1919 (Overseas)
E-mail: azsupport@allianz.sg
Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

[Back](#) [Next](#)

Note: All fields are required, and you can only click next once all information is provided.

3.2.2 Vehicle Details

Provide your vehicle details from the dropdown lists in this order: (Make, Model, Manufacture Year, Version)

Policyholder and Main driver details

Please provide car details

Make: Alfa Romeo
Model: STELVIO
Manufacture year: 2020
Version: Choose version
First year of registration: []

Quadrifoglio 2.9ITT - WAG
Super 2.0ITSc - WAG

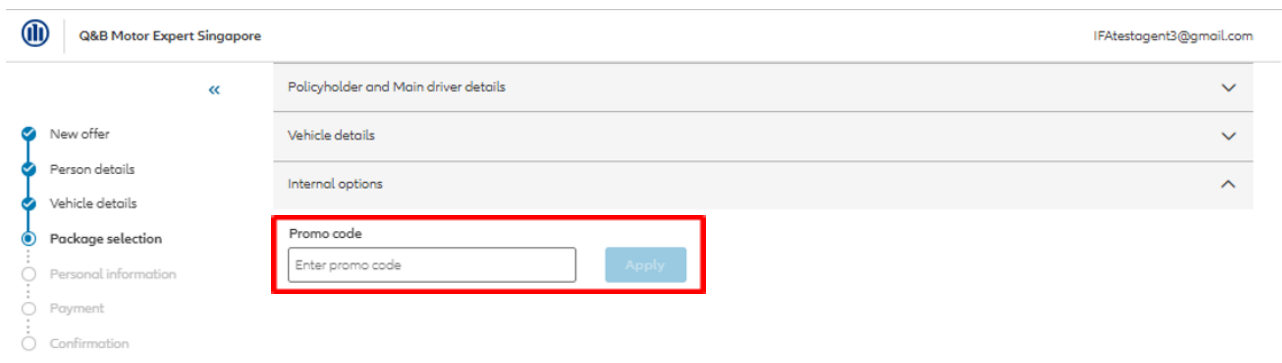
If you're insuring a new vehicle and do not have your car registration number yet, please contact us at:
Hotline: 1800 222 1818 (Local) | +65 6222 1919 (Overseas)
E-mail: azsupport@allianz.sg
Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

[Back](#) [Next](#)

3.2.3 Package Selection

a. Enter Promo Code

If your quote is eligible for a campaign, enter the promo code.



The screenshot shows the Q&B Motor Expert Singapore website interface. On the left, a vertical navigation menu lists steps: New offer, Person details, Vehicle details, Package selection (highlighted with a blue circle), Personal information, Payment, and Confirmation. The main content area shows a progress bar with four sections: Policyholder and Main driver details, Vehicle details, Internal options, and Promo code. The Promo code section is expanded, showing a text input field with the placeholder 'Enter promo code' and a blue 'Apply' button. This section is highlighted with a red rectangular box.

b. Select Policy Duration

By default, the insurance period is set to 1 year from the start date.

You can choose an end date up to 18 months later to align with your road tax expiry date.

Choose your package

Start date of insurance

05/09/2023 
DD / MM / YYYY

End date of insurance

04/03/2025 
DD / MM / YYYY

Road tax expiry date

04/03/2025  
DD / MM / YYYY

 Premium is subject to change upon completion of all drivers details

After entering your road tax expiry date, the insurance end date will be automatically populated.

A Period of Insurance over 18 months won't be accepted:

Choose your package

Start date of insurance



DD / MM / YYYY

End date of insurance



DD / MM / YYYY

▲ Maximum up to 18 months from start date

Road tax expiry date














DD / MM / YYYY

c. Select the Preferred Plan

Customers have three plan options:

- Third Party Only
- Third Party, Fire and Theft
- Comprehensive

For more details about each plan, you can refer to the benefit table:

	Third party only SGD3,001.60 / Yearly <input type="button" value="Select"/>	Third Party, Fire and Theft SGD3,239.44 / Yearly <input type="button" value="Select"/>	Comprehensive SGD4,047.71 / Yearly <input type="button" value="Select"/>
All Allianz Motor Protect plans include	✓ Damage To Third-party Property 	✓ Death Or Injury To Third-party	
	✓ Legal Representation And Defense 		
Loss or damage to car by fire and theft only	—	✓	✓
Loss Or Damage To Car By Accident Or Theft 	—	—	✓
Taxi Reimbursement 	—	—	✓
Towing costs 	—	—	✓
'New For Old' Replacement Car 	—	—	✓
Courtesy Car 	—	—	✓
Daily transport allowance 	—	—	✓
24/7 Roadside Assistance	—	—	✓
Lifetime Warranty On Repairs 	—	—	✓
Unlimited Windscreen Cover 	—	—	✓

d. Additional Coverages

Under the Comprehensive Plan, customers can choose to include the following additional coverages:

- Repairs at any workshop
- Personal Accident and Medical Expenses

You can also adjust the Excess amount, ranging from 0 to 2,000 SGD. Note that for some vehicles, there is a specified minimum excess. In such cases, the excess adjustment can't be lower than the minimum excess.

Additionally, for all plans, you are eligible for No Claim Discount (NCD) Protector when your NCD is at least 30%.

Excess		
Own Damage Excess	—	—
Windscreen Excess	—	—

✓

0^

|type to filter

✓ 0

100

200

300

400

500

Choose your additional coverages

Repairs at any workshop

Any accident repairs to your car can be carried out by a workshop of your choice (unless specifically excluded by us)

No Claim Discount (NCD) Protector

Available for customers with NCD of 30% and above

Personal Accident and Medical Expenses

SGD50,000 coverage for you and SGD25,000 coverage for your passengers in the event of death or Permanent Disability. We also cover medical expense costs of up to SGD1,000 per passenger.

 Save quotation

e. **Generate a quotation slip**

After clicking the "Save Quotation" button, your quote data will be saved, and a quotation slip will be sent to the email address you used to log into AZConnect.

You can retrieve and convert this quotation into a policy at any time within 30 days from the issuance date.

The screenshot shows a modal dialog box titled "Send quotation to email" with a close button (X) in the top right corner. The dialog contains the following elements:

- A message: "The quotation will be sent to intermediary for future reference."
- A section titled "Policyholder information" with two input fields: "First name" and "Last name".
- An "Internal comment" text area.
- A checkbox with the text: "My client and I have read and agree to the Important Notes mentioned above, the [Policy Wording](#), [Privacy Policy](#) and the terms of use of this [Website](#)."
- A warning icon (yellow triangle with exclamation mark) and the text: "Please make sure you input correct start date."
- Two buttons at the bottom: "Cancel" and "Save quotation".

Below the dialog box, a dropdown menu is visible with the value "600" and a downward arrow. At the bottom left of the page, there is a "Save quotation" button with a document icon.

The screenshot shows a confirmation message box with a green checkmark icon and a close button (X) in the top right corner. The message contains the following text:

- Quotation successfully saved!**
- You will receive the quotation into your inbox via **brokertest20214151051@gmail.com**
- Your quotation code is **59932351001** (the code is highlighted with a red box).
- A blue button labeled "CLOSE" is located at the bottom right.

3.3 Retrieve Quote and Issue Policy

3.3.1 Quotation Search

You can retrieve the quote going back to the home page by selecting "Policy Search" and entering the quotation number emailed to you.

Allianz Allianz Policy Management Portal [Home](#) [Dashboard](#) [Policy search](#) [Policy document](#)

Quotation

- Allianz Motor Protect
- Allianz Commercial Motor Protect
- Allianz Travel Protect
- Allianz Cancer Protect
- Allianz Home Protect
- Allianz Hospital Income Protect
- Allianz Accident Protect Plus
- Allianz SME Protect
- Allianz Cyber360 Protect

AZConnect Navigator [AZConnect Navigator](#)

FAQ Hub [FAQ Hub](#)

What's New! [What's New!](#)

Allianz Motor Protect
→ CREATE QUOTE

Allianz Commercial Motor Protect
→ CREATE QUOTE

Allianz Travel Protect
→ CREATE QUOTE

Allianz Cancer Protect
→ CREATE QUOTE

Policy/Quotation number
59932351001 [Search](#)

Quotation number
59932351001 09/04/2025 - 08/04/2026 [Quote](#)

Product name Allianz Motor Protect [50] - Comprehensive	Quotation number 59932351001	Policyholder Cable Test	Registration number N/A
Status Quote	Start date 09/04/2025	End date 08/04/2026	Premium SGD2,921.92 / Yearly

Operation
Please select an operation [Operate](#)

[View](#)
Issue policy

3.3.2 Review/ Edit Quote

After retrieving the quote, you'll be taken to the Package Selection page. Here, you can:

- Review your previous inputs.
- Make any necessary changes

To edit details, expand the sections and click "Edit Details" in the relevant section.

The screenshot shows a quote review interface with three main sections: Policyholder and Main driver details, Vehicle details, and Internal options. Each section has an 'Edit details' button. Callouts indicate how to expand sections and edit information.

Policyholder and Main driver details

Gender	Date of birth	Driving experience (years)	Number of claims in the past 3 years	Claim amount (SGD)	No claim discount (NCD)
Female	6 September 2000	5	0	-	10%

Demerit point free? (Be rewarded for safe driving)
No

[Edit details](#)

Vehicle details

Make	Model	Manufacture year	Version	First year of registration	Car usages
Alfa Romeo	STELVIO	2020	Quadrifoglio 2.9ITT	2020	Peak use – Personal & Work Commute

[Edit details](#)

Internal options

Promo code
 [Apply](#)

Choose your package

Start date of insurance: 06/09/2023
End date of insurance: 05/09/2024
Road tax expiry date: 05/09/2024

Premium is subject to change upon completion of all drivers details

Third party only	Third Party, Fire and Theft	Comprehensive
SGD4,303.31	SGD4,644.29	SGD5,803.07
/ Yearly	/ Yearly	/ Yearly
Select	Select	Selected

3.3.3 Enter Personal Information

On the next page, provide the personal information of the policyholder and drivers.

«

NRIC/FIN

First name: First name Last name: Last name

Gender: Female Date of birth: 05/09/2000

Vehicle details

Registration number / license plate no: Registration number / license plate no

Chassis number: Chassis number

Engine number: Engine number

Year of registration: 2023

Vehicle finance

Is your car financed with a loan?

Yes No

Disclosure questions

Does the Main Driver have any serious traffic offences or had his/her license suspended or cancelled in the last 3 years?

Yes No

Does the Main Driver have any physical disability or suffer from any illness that may impair driving?

Yes No

Have you been refused motor insurance or declined renewal at any time?

Yes No

Have you had any insurance terminated in the last 12 months due to a breach of any premium payment condition?

Yes No

Have you been denied any claims lodged by you in relation to motor insurance?

Yes No

Back Next

Note: All fields are required, and you can only click next once all information is provided.

3.3.4 Accept Terms and Conditions

Allianz | Allianz Motor Protect Expert | Allianz Insurance Singapore brokertest20214151051@gmail.com

Navigation: New offer, Driver details, Car details, Quote, **Additional details**, Payment, Confirmation

- Allianz reserves the right to alter the Policy terms during any Period of Insurance as Allianz reasonably considers appropriate or if the Policy or Allianz is affected by a change in legislation or taxation, or any judicial decision. Allianz will give the Policyholder and Insured Person 30 days' written notice of any such alteration.
- All information and facts which you know or ought to know, provided in connection with this application is true, accurate and complete. You understand that any inaccurate or false information given or any omission of information required, may at Allianz discretion, render this application invalid.
- You give consent to Allianz and its affiliates, its third parties service providers, related entities and business partners, employees and intermediaries to collect, use and disclose all personal data related to you and other individuals provided by you for one or more purposes stated in the Allianz's Privacy Policy, including but not limited to the provision of all the services related to, and protection under, this insurance policy, including considering of providing insurance cover, administering and servicing my policies, claims, communicating with me, conducting due diligence, renewals, audit, compliance, research, surveys, information sharing and data storage. You warrant that you have obtained consent from the other individuals whom personal data furnished by you for one or more above mentioned purposes.
- For enquiries of our Privacy Policy, kindly visit [Allianz Privacy Policy](#).
- This Policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your Policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please visit the GIA or the SDIC websites (www.gia.org.sg or www.sdic.org.sg).

Marketing Consent

Allianz would like to send you exclusive offers and discounts and news of your interest. Allianz will always treat your personal data with the utmost care and will never transfer it to other companies for commercial purposes.

Yes - I'd like Allianz and its affiliates to contact me/us with personalised offers by email. I agree that Allianz and its affiliates may collect, use and disclose the personal data to provide me/us with the latest promotions and new products and services offered by Allianz and its affiliates.

No, I do not wish Allianz and its affiliates to contact me/us with personalized offers by email.

I have read to my client the Important Notes and Marketing Consent mentioned above

I declare and confirm that all answers and responses in this form are provided by my client, and I have not changed or withheld any information or responses as provided by my client.

I have forwarded the [Policy Wording](#) and [Privacy Policy](#) to my client

My client and I have read and agreed to the terms and conditions on the use of this [Website](#).

3.3.5 Make Payment

There are different methods in which intermediaries and customers can make payments: Payment Portal, and Payment Link

Allianz | Allianz Policy Amendment brokertest20214151051@gmail.com

Navigation: Amendment/renewal details, Package selection, Personal information, **Payment**, Confirmation

Payment details

Premium SGD3,554.99

SP2001385229 Action: to be renewed

Product name	Contract period	Policyholder
Allianz Motor Protect [SG] - Comprehensive	25/12/2023 - 24/12/2024	Test Dem Ltd

- Payment portal (Credit card, Debit card, Installment payment plan, PayNow and GrabPay)
- Payment link ⓘ
- Alternative payment

1. Payment Portal: Intermediaries can access the payment portal to make payments using various methods, including credit cards, debit cards, installment payment plans, PayNow, and GrabPay

2. Payment Link: Customers who prefer to make payments directly without sharing their card information with intermediaries can use a unique payment link. This link can be shared with the customer, granting them access to the payment portal for completing their transaction.

- a. Generate a shareable link and send it to your customers:

b. When customers open the link, they will be able to access the payment portal as shown below:

Allianz Insurance Singapore Pte Ltd
3,554.99 SGD

English

There are 13 payment options available for you!

MOST RECENT
CARDS PAY NOW GrabPay

GLOBAL CARD
CARD NUMBER
0000-0000-0000-0000

INSTALLMENT OPTIONS
Enter your card to see available **Instalment Payment Plans**

HSBC OCBC UOB

EMAIL ADDRESS

CANCEL CONTINUE PAYMENT

DIGITAL PAYMENT
QR PAYMENT

© 2022 Allianz

VISA Mastercard Discover

GrabPay PAY NOW

3.3.6 Confirmation and Policy Documents

On the final page, the policy number will be confirmed and the CI will be available for download. The policy documents will also be emailed and be accessible from the documents repository (see Policy Documents section)

Allianz | Allianz Motor Protect Expert | Allianz Insurance Singapore

brokertest20214151051@gmail.com

Payment success

Thank you for your policy application and interest with Allianz insurance. We are processing your transaction. You will receive your policy via email shortly.

Please take note of this application code **SP2034113183** for further communication

In case of further inquiries please contact
Call: +65 6222 1919
E-mail: ozsupport@allianz.sg
Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

4. Cover Note

When a cover note is required to be issued, you can proceed on the issuance journey, where you can indicate that the vehicle does not have a registration number.

4.1 Issuing Cover Note

- a. On the “Additional details” page, you can indicate that the vehicle does not have a registration number.

Allianz Motor Protect Expert | Allianz Insurance Singapore

Unit number:

Street:

Postal code:

City:

Contact details

E-mail:

Mobile number:

Vehicle details

Do you have registration number?

Yes No

Chassis number/ Vehicle identification number (VIN):

Engine number:

Year of registration:

- b. After which you can proceed to payment.

Allianz Motor Protect Expert | Allianz Insurance Singapore

Payment details

Policyholder and Main driver details

Vehicle details

Package details

Payment

Your premium is 4,869.88 SGD. Please choose your payment method.

Payment portal (Credit card, Debit card, PayNow and GrabPay)

Payment link


Alternative payment

Please update the Vehicle Registration Number within 30 days.

Back Next

- c. On the final page, the Cover Note Number will be confirmed and the Cover Note will be available for download. The policy documents will also be emailed and be accessible from the documents repository (see Policy Documents section)

Allianz | Allianz Motor Protect Expert | Allianz Insurance Singapore brokertest20214151051@gmail.com



Payment success

Thank you for your cover note application and interest with Allianz insurance. We are processing your transaction. You will receive your cover note via email shortly.

i Please take note of this application code **SP2034092899** for further communication

DOWNLOAD YOUR COVER NOTE

In case of further inquiries please contact
 Call: **+65 6222 1919**
 E-mail: **azsupport@allianz.sg**
 Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

4.2 Converting Cover Note to Policy

When a cover note is required to be converted into a policy, you can proceed on the policy search, where you can convert the cover note

- a. Search for the cover note in the policy search and click “Convert cover note” dropdown

Allianz | Allianz Policy Management Portal | Dashboard | **Policy search** | Policy document brokertest20214151051@gmail.com

Policy/Quotation number

Policy details

SP2034092899 09/04/2025 - 08/04/2026 **Application/To be paid**

Product name Allianz Motor Protect [SG] - Comprehensive	Policy number SP2034092899	Policyholder Cable Test	Registration number N/A
Status Application/To be paid	Start date 09/04/2025	End date 08/04/2026	Premium SGD4,869.88 / Yearly

Operation

View

b. Select a new start date based on your new contract

Internal options

May 2025
Choose month and year

Su Mo Tu We Th Fr Sa
1 2 3
4 5 6 7 8 9 10
11 12 13 14 15 16 17
18 19 20 21 22 23 24
25 26 27 28 29 30 31

Original Start Date

Current Date

End date of insurance
06/05/2026
DD / MM / YYYY

Road tax expiry date
DD/MM/YYYY
DD / MM / YYYY

Comprehensive
SGD / Yearly
Selected

Premium is subject to change upon completion of all drivers details. The stated premiums apply to new Allianz policyholders only.

When the new start date is selected, the end date will update accordingly:

Internal options

Commission account
0000071 - AIS

Promo code
Enter promo code

Choose your package

Start date of insurance
18/05/2025
DD / MM / YYYY

End date of insurance
17/05/2026
DD / MM / YYYY

Road tax expiry date
DD/MM/YYYY
DD / MM / YYYY

c. After clicking next, you can update your contact details, and update the car plate number:

Allianz Motor Protect Expert | Allianz Insurance Singapore brokertest20214151051@gmail.com

Navigation: New offer, Driver details, Car details, Quote, **Additional details**, Payment, Confirmation

Marital status: Single

Occupation: Accountant

Policyholder address

Unit number: 01-01

Street: 79 Robinson Road

City: Singapore

Postal code: 999999

Contact details

E-mail: test@test.com

Mobile number: +65 90909090

Vehicle details

Do you have registration number? Yes No

Registration number / License plate number

Registration number / license plate number

Chassis number / Vehicle identification number (VIN)

No further payment is needed, and cover note is converted into a policy once you have updated:

Allianz Motor Protect Expert | Allianz Insurance Singapore brokertest20214151051@gmail.com

Navigation: New offer, Driver details, Car details, Quote, Additional details, Payment, **Confirmation**

Thanks for joining Allianz

Allianz Motor Protect

Thank you!

Policy number: SP2034115806

Policyholder name: Cable Test

Policy sent to email address: brokertest20214151051@gmail.com

[DOWNLOAD YOUR POLICY](#)

In our efforts to keep your personal data secured, the attached documents with personal data are password protected. Your password format shall be your Date of Birth [DoB] where

- the DoB format as YYYY-MM-DD
- Examples: 1990-01-01 or 1995-11-07

Please call us should you require further assistance in accessing your documents:

Call: +65 6222 1919 E-mail: ozsupport@allianz.sg
Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

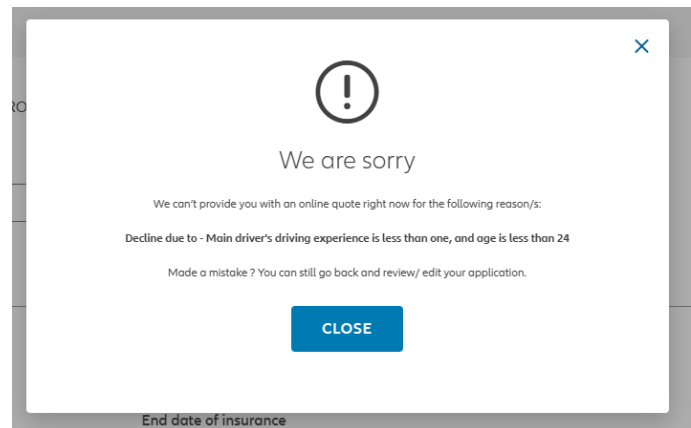
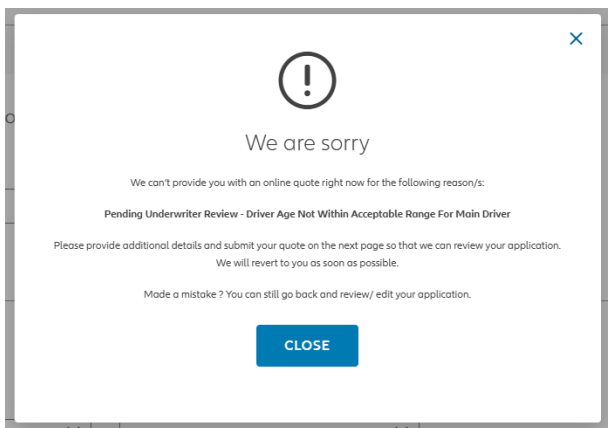
5. Retail Motor Referrals / Decline

Sometimes, certain inputs in your quotation may require a review by our underwriters, or may be declined. When your quotation is ready, you'll receive an email notification, and the premium amount will be updated online.

5.1 Sample Referral / Decline Triggers

These are some examples of inputs that might trigger a referral / decline:

- Driver's age.
- Driver's driving experience.
- Driver's claims.
- Driver's claim amount.
- Specific types of vehicles.



5.2 Personal Information and Terms and Conditions

At this stage you will need to provide:

- The Driver's and Policy Holder NRIC and,
- The Vehicle Registration Number

Package details

Individual Company

Policyholder information

NRIC/FIN

NRIC/FIN

Gender: Female Date of birth: 19/12/2001

Vehicle details

Registration number / license plate no

Registration number / license plate no

Year of registration: 2007

Disclosure questions

Does the Main Driver have any serious traffic offences or had his/her license suspended or cancelled in the last 3 years?

Yes No

Does the Main Driver have any physical disability or suffer from any illness that may impair driving?

Yes No

Have you been refused motor insurance or declined renewal at any time?

Yes No

Have you had any insurance terminated in the last 12 months due to a breach of any premium payment condition?

Yes No

Have you been denied any claims lodged by you in relation to motor insurance?

Yes No

Back Next

Accept the Terms and Conditions in order to submit the application to our underwriters.

5.3 Application Under Review

Your application has been sent to our underwriters, and an application has been generated for review.



Issuance in review

Thank you for your policy application and interest with Allianz insurance

Authorization details

Policy issuance requires further review because of the following reasons:

Pending Underwriter Review - Driver Age Not Within Acceptable Range For Main Driver

i Please take note of this application code **SP2034092916** for further communication

In case of further inquiries please contact

Call: **+65 6222 1919**

E-mail: **azsupport@allianz.sg**

Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

5.4 Underwriting Decision

Once the underwriters review your application, they will either Decline or Approve it. If it's approved, the Premium will be shown, and you can generate a quotation slip for your customers.

You will receive an email notification (sent to your login email) with the underwriting decision.

Subject: Allianz Motor Protect application No: SP2002110891 - Approval

Dear [REDACTED],

Thank you for submitting a Motor Protect application with the following details:

Application No.	:	SP2002110891
Policy holder	:	--
Plan Name	:	Comprehensive
Policy holder NRIC	:	[REDACTED]
Vehicle Registration Number	:	[REDACTED]

We are pleased to inform that Allianz has reviewed the above application **favourably**.

Kindly log in to AZConnect, launch the Motor Protect journey and use the application No. to retrieve the application and issue the policy.

Do reach out to your **azsupport@allianz.sg** should you require further assistance.

Thank you for partnering with Allianz Insurance Singapore in bringing financial security to your client

Sincerely

Allianz Insurance Singapore Pte. Ltd.

5.5 Retrieve Application and Issue Policy

Similar to the process to save a quotation, you can retrieve your application for various purposes:

- To view the Premium.
- Generate a quotation slip.
- Make changes to the application.
- Issue the policy.

5.5.1 Application Search

You can retrieve your application by searching for the emailed application number, giving you access to the Motor journey for further actions or review.

If you check the application before the underwriting decision, you'll see the status saying this application is 'under review'.

The screenshot shows the Allianz Policy Management Portal interface. At the top, there is a navigation bar with the Allianz logo, "Allianz Policy Management Portal", "Dashboard", "Policy search" (highlighted), and "Policy document". The user's email address "brokertest20214151051@gmail.com" is visible in the top right corner.

Below the navigation bar, there is a search section with a text input field containing "SP2034113217" and a "Search" button.

The "Policy details" section shows a table with the following information:

Policy/Quotation number	SP2034113217	29/04/2025 - 28/04/2026	Under review
Product name	Allianz Motor Protect [5G] - Comprehensive	Policy number	SP2034113217
Status	Under review	Start date	29/04/2025
		End date	28/04/2026
Registration number	SP255677H		

Below the table, there is an "Operation" dropdown menu with the text "Please select an operation" and a blue "Operate" button.

If you search after approval, you'll see the premium, and you can continue to issue the policy, save the quote, or make changes to the application.

5.5.2 Edit a Referred Application

Apart from Plan, Period of Insurance (POI), promo code, and vehicle, you can edit other details.

- You can modify, add, or remove drivers
- Edit additional coverages

Policyholder and Main driver details

Vehicle details

Internal options

Commission account
0000045 - AIS

Promo code
Enter promo code

Choose your package

Start date of insurance
18/09/2023
DD / MM / YYYY

End date of insurance
17/09/2024
DD / MM / YYYY

Premium is subject to change upon completion of all drivers details

Comprehensive
SGD13,914.47
/ Yearly
Selected

All Allianz Motor Protect plans include

- ✓ Loss Or Damage To Car By Accident Or Theft
- ✓ Loss or damage to car by fire and theft only
- ✓ Taxi Reimbursement

Policyholder and Main driver details

Please provide car details

Make
Jaguar

Model
FTYPE

Manufacture year
2019

Version
X152 3.0iS (380PS) - COU

First year of registration
2007

Car usage
Peak use - Personal & Work Commute

If you're insuring a new vehicle and do not have your car registration number yet, please contact us at:
Hotline: 1800 222 1818 (Local) | +65 6222 1919 (Overseas)
E-mail: assupport@allianz.sg
Office Hours: Monday to Friday, 9 am-5 pm (Excluding Public Holidays)

Back Next

Note: Making changes may trigger another review, or it might affect the impacted in case of loading applied by the underwriter.

5.5.3 Issue the Policy

If your customer is satisfied with the quote, you can proceed with policy issuance:

- Complete the missing details on the Personal Information page.
- Make the payment as usual.

The policy documents will be emailed to both you (the logged-in intermediary) and the customer.

6. Retail Motor Policy Management

Allianz Motor Protect policies can be renewed up to 3 months before the expiry date. When the renewals are ready, renewal invitations will be emailed to both the customers and the intermediary responsible for the policy.


Upon receiving the renewal invitation, the policy can be accessed in the Dashboard journey.

Allianz | Allianz Policy Management Portal | [Home](#) | [Dashboard](#) | [Policy search](#) | [Policy document](#)


Quotation

- Allianz Motor Protect
- Allianz Commercial Motor Protect
- Allianz Travel Protect
- Allianz Cancer Protect
- Allianz Home Protect
- Allianz Hospital Income Protect
- Allianz Accident Protect Plus
- Allianz SME Protect
- Allianz Cyber360 Protect


[AZConnect Navigator](#) | [FAQ Hub](#) | [What's New!](#)




Allianz Motor Protect
→ CREATE QUOTE




Allianz Commercial Motor Protect
→ CREATE QUOTE




Allianz Travel Protect
→ CREATE QUOTE



Allianz Cancer Protect
→ CREATE QUOTE





6.1 Dashboard (Retail Motor / Commercial Motor)

When you click on the Policy Management function, a new browser tab will open, displaying the renewals dashboard.

6.1.1 Dashboard Filter and Search

You can filter the results based on the following search criteria:

- Renewal Due Date (month): The current month is displayed by default.
- Plan name.
- Policyholder name or risk object, for example, Vehicle Registration Number.

The image shows three filter dropdown menus. The 'Due date' dropdown is set to 'July 2025', with other options being April 2025, May 2025, and June 2025. The 'Product type' dropdown is set to 'Allianz Motor Protect [SG]', with another option being 'Allianz Commercial Motor [SG]'. The 'Plan name' dropdown is set to 'All plans', with other options being 'Third party only', 'Third Party, Fire and Theft', and 'Comprehensive'.

The screenshot shows the Allianz Policy Management Portal dashboard. At the top, there is a navigation bar with the Allianz logo, 'Allianz Policy Management Portal', and links for 'Dashboard', 'Policy search', and 'Policy document'. The user's email address 'brokertest20214151051@gmail.com' is displayed on the right. Below the navigation bar, there is a 'Renewal' section with several filter dropdowns: 'Due date' (July 2025), 'Product type' (Allianz Motor Protect [SG]), 'Plan name' (All plans), 'Search' (SKH5451B), and 'Commission account' (All accounts). A 'Clear all' button is located to the right of the filter dropdowns. Below the filters, there is an 'Export to Excel' button. The main content area is a table with the following columns: Policy number, Plan name, Status, Policyholder, Policyholder date of birth, Premium, Start date, End date, and Risk object. The table contains one row of data: Policy number SP2002056306, Plan name Allianz Motor Protect [SG] - Comprehensive, Status Action: to be renewed, Policyholder po ho, Policyholder date of birth 20/05/1990, Premium SGD 3233.94, Start date 07/07/2025, End date 06/07/2026, and Risk object SKH5451B. Below the table, there is a pagination bar showing '1' and navigation arrows. At the bottom, there is an 'Operation' dropdown menu with a 'View' button and a description 'Renew/Amend and renew'. An 'Operate' button is located to the right of the operation dropdown.

Once you're satisfied with your selection, click 'Operate' at the bottom of the table to start renewing the policy. You can also export the results to Excel using the 'Export to Excel' function.

Note: The data in the Dashboard is updated daily (D+1). This means that if you renew a policy today, the new status will only be reflected tomorrow.

The status options are:

- Application/To be paid – This application is pending conversion of cover note to policy
- Action: To be renewed – This application is ready for renewal.
- Renewal generated – You have just renewed the policy.
- Under review – A referral has been triggered, and underwriters are reviewing the application.
- Declined – The renewal of this policy has been declined.

6.1.2 Policy Quick Search

In case you already know the policy number (from the renewal invitation for example), you may search for it using the policy Search function in the policy Management tab.

Allianz Allianz Policy Management Portal Dashboard **Policy search** Policy document brokertest20214151051@gmail.com

Policy/Quotation number

Policy details

SP2034094361 10/04/2025 - 09/04/2026 In force

Product name Allianz Motor Protect [SG] - Comprehensive	Policy number SP2034094361	Policyholder Cable Test	Registration number S22296682
Status In force	Start date 10/04/2025	End date 09/04/2026	Premium SGD4,869.88 / Yearly

Operation
Please select an operation

It will also show you the policy to renew:

Allianz Allianz Policy Admin IFAtestagent3@gmail.com

What do you want to search?

Dashboard A policy

Policy number

Policy details

SP2001346165 07/09/2022 - 06/09/2023 In force

SP2001346165 07/09/2023 - 06/09/2024 Action: to be renewed

Product name Allianz Motor Protect [SG] - Third Party, Fire and Theft	Policy number SP2001346165	Policyholder 87654342 - Cobra Test	Registration number SBA5677
Status Action to be renewed	Start date 07/09/2023	End date 06/09/2024	Premium SGD 1681.31 / Yearly

Operation
Renew/Amend and renew

You can begin the policy renewal process by clicking on "Operate."

6.2 Renew a Retail Motor Policy

After clicking on Operate you will be able to preview the renewal policy.

The screenshot displays the 'Allianz Policy Amendment' interface. The main section is titled 'Amendment/renewal details' and shows a premium of SGD1,681.31 for policy SP2001346165, which is marked as 'Action: to be renewed'. The policy details include the product name 'Allianz Motor Protect [0] - Third Party, Fire and Theft', contract period from 07/09/2023 to 06/09/2024, and policyholder 'Cabro Test'. The main driver is Cabro Test, a male born on 1 January 1996, with a No-claim discount (NCD) of 40% and a demerit point free? status of 'Yes'. The policyholder is Unique Entity Number (UEN) 87654542. The policyholder address is Cabro build, Unit number #09-099, Street test, City Singapore, Postal code 345478. Contact information includes email cabro@gmail.com and mobile number +6545678990. The claims details section shows 'No claim found'. The vehicle details section includes a table with columns: Make (Audi), Model (A1), Manufacture year (2019), Version (1.0T (Sportback)), First year of registration (2020), and Usages (Peak use - Personal & Work Commute). Registration number is SB45477, Chassis number is 87879789834, and Engine number is 343354678. The name of the financier is blank. On the right side, there is a 'Package details' section showing 'Third Party, Fire and Theft' coverage for SGD1,681.31 / Yearly. It lists 'All insurances included' with checkmarks for 'Loss or damage to car by fire and theft only', 'Damage To Third-party Property', 'Death Or injury To Third-party', and 'Legal Representation And Defense'. There is also an 'Additional coverages' section with a 'No Claim Discount (NCD) Protector' option, available for customers with NCD of 30% and above. At the bottom right, there are 'Back' and 'Next' buttons.

a. STP Renewal

If the customer is satisfied with the current quote and doesn't need to make any changes, simply click on "Renew" to proceed to the payment page.

The screenshot shows the 'Amendment operation' section. It features a dropdown menu with the text 'Choose an operation'. The 'Renew' option is highlighted with a blue border and a blue background. Below the dropdown, the text 'Amend and renew' is visible. At the bottom right, there are 'Back' and 'Next' buttons.

b. Amend and Renew


If you need to make changes to the renewal application, click on "Amend and Renew." The journey will guide you through each page of the quote, allowing you to:

- Add or Remove named Drivers (Up to 6).
- Replace the main driver if different from the policyholder.
- Add additional coverage.
- Change the excess amount.
- Edit contact details.

Policy Holder and Driver Details

On the Policy Holder and Driver Details page, you can:

- Replace the Main Driver with a new driver if they are different from the policyholder.
- Add or remove up to 6 Named Drivers.
- To add the 1st Named Driver, select "Named Driver 1" under 'Named Driver Information.'

« Amendment/renewal details 

Premium SGD1,681.31

SP2001346165 Action: to be renewed

Product name	Contract period	Policyholder
Allianz Motor Protect [SG] - Third Party, Fire and Theft	07/09/2023 - 06/09/2024	Cobra Test

Policyholder and driver details ∨

Claims details ∨

Vehicle details ∨

Package details ∨


Who is the policyholder?

Individual Company

Legal person policyholder details

Business registration number (corporate ID)	Company name
<input type="text" value="8765434Z"/>	<input type="text" value="Cobra Test"/>

Main driver information

Gender	Date of birth
<input type="text" value="Male"/> ∨	<input type="text" value="01/01/1996"/> 

Please tell us more about the main driver

Driving experience (years)

Number of claims in the past 3 years

Claim Amount

No claim discount (NCD)	Demerit Point Free? (Be rewarded for safe driving)
<input type="text" value="40%"/> ∨	<input type="text" value="Yes"/> ∨

Named driver information

None Named driver 1

After adding the 1st Named Driver, select "Add New Driver" to add drivers 2 to 6.

Named driver information

None Named driver 1

Named driver 1

Gender Date of birth

Driving experience (years)

Number of claims in the past 3 years

+ Add new driver

Package Selection

On the Package Selection page, you have the option to add additional coverages and adjust the excess amount, either increasing or decreasing it.

Comprehensive **SGD2,358.79** / Yearly

- ✓ Towing costs
- ✓ Damage To Third-party Property
- ✓ Death Or Injury To Third-party
- ✓ Legal Representation And Defense
- ✓ 'New For Old' Replacement Car
- ✓ Courtesy Car
- ✓ Daily transport allowance
- ✓ 24/7 Roadside Assistance
- ✓ Lifetime Warranty On Repairs
- ✓ Unlimited Windscreen Cover

Additional coverages

Repairs at any workshop

Personal Accident and Medical Expenses

SGD50,000 coverage for you and SGD25,000 coverage for your passengers in the event of death or Permanent Disability. We also cover medical expense costs of up to SGD1,000 per passenger.

Excess amount

The new premium will be updated, and you can generate a new quotation slip for your customers.

Please note that you cannot change the plan, and coverages cannot be removed at this stage.

Personal Information page

On the Personal Information page, you can edit the Policyholder's contact details, including their email address.

Personal information

SP2001346165 **Action to be renewed**

Product name: Allianz Motor Protect (SQ) - Third Party, Fire and Theft | Contract period: 07/09/2023 - 06/09/2024 | Policyholder: Cobra Test

Policyholder and driver details

Who is the policyholder?

Individual | Company

Legal person policyholder details

Business registration number (separate ID): 87654321 | Company name: Cobra Test

Policyholder address

Building name: Cobra build | Unit number: #09-099

Street: Street test | Postal code: 345678

City: Singapore

Contact information

Email: cobra@gmail.com | Mobile number: +65 45678990

Main driver information

First name: Last name: | Gender: | Date of birth: | Year of registration: |

Vehicle details

Registration number: | Chassis number: | Engine number: | Year of registration: |

Vehicle finance

Is your car financed with a loan? Yes No

Disclosure questions

Does the Main Driver have any serious traffic offences or had his/her license suspended or cancelled in the last 3 years? Yes No

Does the Main Driver have any physical disability or suffer from any illness that may impair driving? Yes No

Have you been refused motor insurance or declined renewal at any time? Yes No

Have you had any insurance terminated in the last 12 months due to a breach of any premium payment condition? Yes No

Have you been denied any claims lodged by you in relation to motor insurance? Yes No

[Back](#) [Next](#)

Amendment Confirmation page

After making the changes, you'll be directed to the Amendment Confirmation page.

Amendment confirmation

Premium: SGD1,681.31

SP2001346165 **Action to be renewed**

Product name: Allianz Motor Protect (SQ) - Third Party, Fire and Theft | Contract period: 07/09/2023 - 06/09/2024 | Policyholder: Cobra Test

Summary

[Save quotation](#)

[Close](#) [Back to update information](#) [Proceed to renew](#)

[Back](#) [Next](#)

Following this page, you can continue to make the payment. Please note:

- If you want to go back to the initial quote, you'll need to revert the changes.
- Some changes might trigger a referral to underwriters. If this happens, you can refer to the Retail Motor Referrals section for more details.

7. Quote and Buy Journey (Cancer, Accident, Home and Hospital Income)

7.1 Insured Details

This section is where you provide information about the insured person.

Note: If you're an existing customer, entering your NRIC number and date of birth will auto-fill other fields.

The screenshot shows the Allianz Cancer Protect website interface. At the top, there's a navigation bar with the Allianz logo, 'Dashboard', 'Search', and 'Logout'. Below this is the title 'Allianz Cancer Protect' and a progress indicator with three steps: 'Quotation', 'Details', and 'Confirmation'. The main heading is 'Who Would You Like To Insure'. The form includes fields for 'Relationship with Client' (Client, Spouse, Child), 'NRIC Number/FIN', 'Date of Birth' (dd/mm/yyyy), 'Insured Name', and 'Gender' (Male, Female). There are also fields for 'Period of Insurance to start from' (19/03/2021) and 'Have a promo code (optional)'. A 'Next' button is located at the bottom right.

7.2 Plan Selection

During plan selection, you can choose from Silver, Gold, and Platinum for each client. You can also add options to the Core Plan.

The premium will automatically update in the Purchase Summary.

The screenshot shows the 'Choose Preferred Plan' section of the Allianz Cancer Protect website. It features a table with columns for 'Plan Client', 'Silver', 'Gold', and 'Platinum'. The Silver plan is selected. Below the table is a 'Purchase Summary' section. A callout box with an arrow points to the 'Premium Frequency' dropdown, which is set to 'Monthly'. The summary shows 'Annual Premium Payable (Incl. GST)' as \$80.38 and 'Monthly Premium Payable (Incl. GST)' as \$6.68.

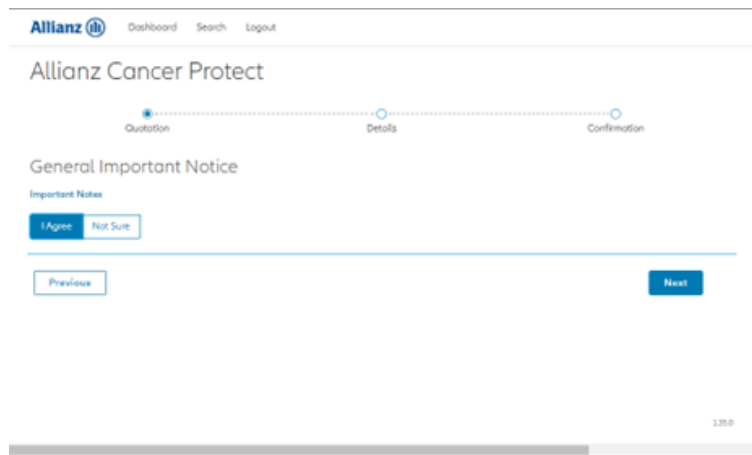
Plan Client	Silver	Gold	Platinum
	\$6.26 /month or \$75.12 /year	\$9.63 /month or \$115.56 /year	\$12.89 /month or \$155.48 /year
Invasive Cancer Benefit	\$50,000	\$500,000	\$5,000,000
Non-Invasive Cancer Benefit	\$2,500	\$5,000	\$7,500
Monthly Income Benefit	\$2,500	\$5,000	\$7,500

Purchase Summary

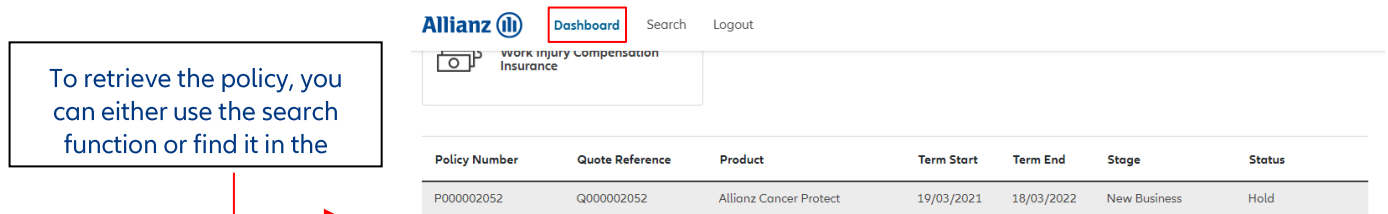
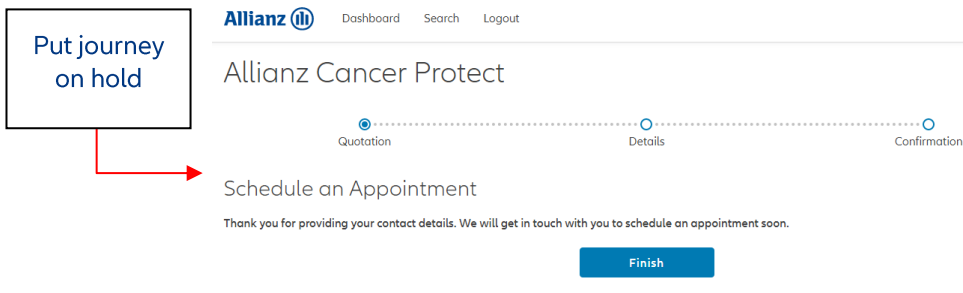
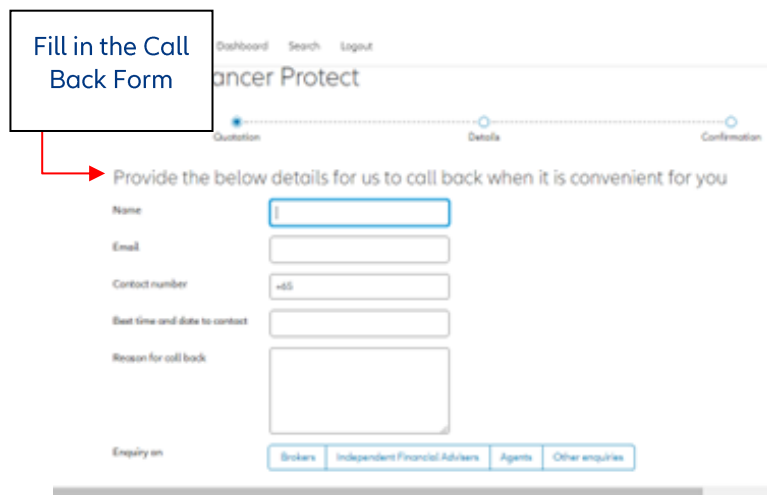
Gross Premium	\$75.12
Optional Coverage	\$0.00
Discount	\$0.00
Premium After Discount	\$75.12
GST 7%	\$5.26
Annual Premium Payable (Incl. GST)	\$80.38
Monthly Premium Payable (Incl. GST)	\$6.68

7.3 General Importance Notice

Customers must either agree with the Important Notice



If unsure, the process can be paused, and you can resume where you left off after discussing with Allianz.



7.4 Necessary Conditions

Only for Cancer Protect, answer the underwriting questions in this section.

Allianz Dashboard Search Logout

Allianz Cancer Protect

Quotation Details Confirmation

Necessary Conditions - Client

Does your client currently have or has your client ever had any form of pre-cancerous conditions, cancer or tumour/mass/lump of any kind?

Yes No

In the past 10 years, has your client ever been advised to undergo investigations such as an ultrasound, MRI/CT scan or biopsy to diagnose or exclude any malignant growth or cancer?

Yes No

Previous Next

If you answer "Yes" to any of these questions, the policy will be declined.

Allianz Dashboard Search Logout

Allianz Cancer Protect

Quotation Details Confirmation

We cannot insure your client

We cannot cover your client because of their existing condition involving Cancer

Finish

7.5 Policyholder Information and Client Address

In this section, enter the policyholder's details.

- Most fields will auto-populate based on the information provided in the 'Insured Details' section for new customers or from the Allianz database for existing customers.
- The address is automatically filled using Singpost search.

Note: If the address is incorrect or incomplete, you can simply tick 'Can't find address' to edit it.

Allianz Dashboard Search Logout

Allianz Cancer Protect

Quotation Details Confirmation

Client Address

Postal Code

129500

W01-01, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

W01-02, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

W01-03, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

W01-04, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

W01-05, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

W01-06, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

W01-07, 3155 THE CLEMENTI MALL, COMMONWEALTH AVENUE WEST SHOPPING / DINING PLACE, 129500

Previous Next

Premium Frequency: Annual Monthly

Purchase Summary

Gross Premium	\$76.53
Optional Coverage	\$0.00
Discount	\$0.00
Premium After Discount	\$76.53
Total	\$76.53


Annual Premium: \$80.38 Payable (incl GST)

Monthly Premium: \$6.68 Payable (incl GST)

7.6 Know Your Client Form

In this section, the client can choose from three levels of advice.

- If the client selects 'I/We do not wish to receive any advice from my/our advisor,' you'll be prompted to sign the Fact Find Form directly.
- Otherwise, you'll need to enter all the required information first.

Allianz  [Dashboard](#) [Search](#) [Logout](#)

Allianz Cancer Protect

Quotation Details Confirmation

Important Notice to Clients

For General Agents

Your insurance advisor is a representative of Allianz Insurance Singapore Pte. Ltd. and can advise you on the products of

1. Insurer:

2. Insurer:

3. Insurer:

For Insurance Brokers/Financial Advisers

Your insurance advisory is a broker with

As an insurance broker, your advisor is able to source for and objectively recommend the products of various insurance companies to best meet your insurance needs. Your advisor is required to disclose to you the insurance companies from which he sources the products.

Standard statement applicable to all advisors

Your advisor must have sufficient information before making a suitable recommendation.
The information that you provide on your financial situation and your particular needs will be the basis on which advice will be given.
A policy purchased without the proper completion of a "Know Your Client" form may not be appropriate to your needs.

Application Type

Client's Choice

We wish to disclose all information requested for in this Form (Please complete and sign "Know Your Client", "Our Advice and Reasons Why" and "Declaration or Product Summary")

We wish to receive product advice only (Please sign upon completion of "Our Advice and Reasons Why")

We do not wish to receive any advice from my/our advisor. (Please sign below)

The Fact Find Form must be signed by both the client and the advisor using OTP (One-Time Password). You can generate a PDF of the Fact Find Form for an initial review with the client.

To Sign the Fact Find Form:

- Enter the client and advisor mobile numbers (access to the mobile phone is required).
- Click "Send" to receive the OTP
- Enter the OTP received on the specified mobile phone number.
- Click "Verify."

Statement by Advisor

The recommendations in this document are based on your personal information collected in the "Know Your Client" Form, the prevailing healthcare financing system and information on healthcare costs obtained from sources believed to be reliable and accurate to be the best of my/our knowledge. If there has been any change in your circumstances since completing that form, please notify your advisor as it may affect the needs analysis process. The recommendations may not be appropriate in the event of a partial or inaccurate completion of the "Know Your Client" Form.

Declaration for Product Summary

I/We acknowledge that the insurance advisor has provided me/us with a copy of the completed Fact Find Form.

SIGNATURE OF CLIENT

Client Mobile for OTP **1**

Enter OTP code

OTP was sent to registered phone number

Didn't get the code? **4**

3

SIGNATURE OF ADVISER

Advisor Mobile for OTP **2**

Note: After clicking on 'Generate Fact Find Form PDF' button, please wait for the document to appear below

Description	File Name	Date Added
Fact Find Form Document	Fact Find Form Document (P000002051).pdf	19/03/2021 9:40 am

1.35.0

7.7 Confirmation Page

On this page, you can review the policyholder information, selected plan, and premium.

Note: Once you click 'Confirm,' the details will become final and cannot be edited

Allianz Dashboard Search Logout

Allianz Cancer Protect

Quotation Details Confirmation

Almost there... please check and review the details before making the payment

Period of Insurance 19/03/2021 to 18/03/2022

Premium Frequency **Annual** Monthly

Selected Plan(s)

Client

Main Coverage

Cancer Protect Silver

Customer Information

NRIC Number/FIN	S0443490Z	Date of Birth	1/01/2001
Policyholder Name	Name -	Gender	Male
Marital Status	Unmarried	Email	test@test.com
Contact Number	+6512345678	Residence Telephone	+65

Gross Premium	\$75.12
Optional Coverage	\$0.00
Discount	\$0.00
Premium After Discount	\$75.12
GST 7%	\$5.26
Annual Premium Payable (Includes GST)	\$80.38
Monthly Premium Payable (Includes GST)	\$6.68

*Premium and GST may involve rounding, the monthly premium payable would have cents rounding difference. The actual sum of premium payable for the full policy year shall be based on the Annual Premium Payable as set out in the Policy Schedule.

Note: Before clicking on 'Confirm' button, please make sure that the details entered on the policy are correct. The details cannot be edited after this step

Previous Confirm

7.8 T&C and Payment

You need to accept the Terms and Conditions before proceeding to the payment.

Allianz Cancer Protect

Quotation Details Confirmation

Terms and Conditions

- I confirm that my client is a Singapore Resident or is holding a Singapore Identification document.
- I have forwarded a copy each of the Important Notes, Policy Wording and Privacy Policy to my client.
- I have also forwarded a copy of Your Guide to Health Insurance and Product Summary to my client.
- My client and I have read and agreed to the terms and conditions on the use of this Website.

By clicking on 'Make Payment' button, you agree with Terms and Conditions of Allianz Insurance Group

Previous Make Payment

Provide Payment Details

Credit Card **VISA**

Cardholder name*

Credit card number*

Expiration date* / Security code*

CANCEL PAY USD 100

The payment popup appears on the screen after clicking on 'Make Payment.'

7.9 Order Summary

This is the final page of the journey where you can review the payment made by the client.

Note: The policy documents will be sent directly to the client via email.

Allianz Dashboard Search Logout

We've received your order
The policy document will be sent to you via e-mail.

Order Summary

Amount \$0.00	Cancer Protect for
Date 19/03/2021	Name - Plan: Silver Monthly Premium: \$0.25
Method of Payment VISA 1111	
Policy Number SP2000067570	

Finish

7.10 Policy LifeCycle Summary

Draft	Each time you click on 'Next' , to go to the next page of the journey
Hold	Appointment with Allianz requested
Payment required	Select 'Confirm' on the Confirmation page
Declined	Yes was answered to the underwriting questions
Issued	Select 'Finish' after reviewing the quote
Abandoned	If the policy is not issued after 30 days

8. Policy Documents Download

The following policy documents are emailed to the customer after the policy is issued online using the email address provided during the process:

- Policy Schedule
- Tax Invoice
- Certificate of Insurance (if applicable)

To retrieve your policy documents, follow these steps:

1. Click on 'Policy Management'.
2. Click on 'Policy Documents' in the top navigation tab.
3. Enter the policy number you want to download documents for.
4. To download the renewal notice, select the Renewal selection in "Policy details" dropdown.

The screenshot shows the Allianz Policy Management Portal interface. At the top, there is a navigation bar with the Allianz logo and links for 'Allianz Policy Management Portal', 'Dashboard', 'Policy search', and 'Policy document'. The user's email address 'brokertest20214151051@gmail.com' is displayed on the right. Below the navigation bar, there is a search section with a 'Policy/Quotation number' input field containing 'SP2034094361' and a 'Search' button. Below the search field is a 'Policy details' dropdown menu showing 'In force - SP2034094361 (10/04/2025 - 09/04/2026)'. A filter input field labeled 'Type in here to filter' is also present. The main content area displays a table of policy documents with columns for 'File name', 'File description', 'Creation date', and 'File type'. Each row has a download icon (a blue arrow pointing down) in the rightmost column. The table lists five documents: 'Retail Motor Debit Note.pdf', 'Retail Motor Tax Invoice.pdf', 'Retail Motor Policy Wording.pdf', 'Retail Motor Certificate of Insurance.pdf', and 'Retail Motor Policy Schedule.pdf'. All documents have a creation date of '10/04/2025' and a file type of 'application/pdf'. At the bottom right of the table, there are navigation arrows and the page number '1'.

File name	File description	Creation date	File type	
Retail Motor Debit Note.pdf	1008_Retail Motor Debit Note	10/04/2025	application/pdf	↓
Retail Motor Tax Invoice.pdf	1008_Retail Motor Tax Invoice	10/04/2025	application/pdf	↓
Retail Motor Policy Wording.pdf	1008_Retail Motor Policy Wording	10/04/2025	application/pdf	↓
Retail Motor Certificate of Insurance.pdf	1008_Retail Motor Certificate of Insurance	10/04/2025	application/pdf	↓
Retail Motor Policy Schedule.pdf	1008_Retail Motor Policy Schedule	10/04/2025	application/pdf	↓

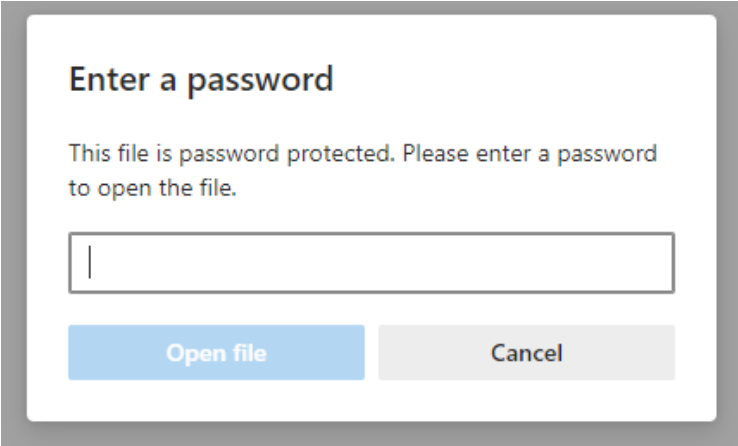
The documents are sorted in ascending order, the oldest at the bottom and the newest at the top.

8.1 Accessing Policy Documents

The policy documents are password protected.

For Motor, Cancer Protect, Accident Protect, Hospital Income Protect and Home Protect, the password is the policyholder's date of birth with the following format: YYYY-MM-DD Examples: 1990-01-01 or 1995-11-07.

For Smart SME, the password is the UEN number.



Enter a password

This file is password protected. Please enter a password to open the file.

Open file Cancel

Note: You can easily find this information on your Quotation dashboard using the search quote function for all products except Motor and Smart SME.

